



We are committed to excellence in providing client-centred addiction services for people seeking healthier lives.

We envision an inclusive community where people have the opportunity to overcome the challenges of addiction.

We value our staff and the client journey within a community of trust and respect, compassion and support, expertise and collaboration, which inspires motivation, change and freedom.

We exist to provide relevant treatment resources for individuals and their families in the Niagara Region with alcohol, drug and gambling addictions.



2022-2026 Strategic Priorities

Inclusion of the Voice of Interested and Affected Parties

- We have a more inclusive process throughout the client journey that encourages co-development in service design and delivery and involvement in how CASON fulfills its mission and vision.
- Our scope of client support includes mental health and integrated partnerships where impact is meaningful and relevant to clients.
- Our approach to gathering information has expanded our reach and depth of engagement with interested and affected parties.

Innovative Service Delivery

- An innovative approach to service evolves through staff training, collaboration and resilience.
- A volunteer/peer support program is available to all programs and services provided by CASON.
- Innovation in practices includes a full spectrum of recovery for clients and more integrated community partnerships.

Pandemic/Crisis Recovery and Planning

- Our team is connected, supported, and encouraged as they recover from the pandemic.
- Our programs and services are flexible and creative to better serve clients in a changing world.
- We are well-prepared for the next major event.

The right care, at the right time, in the right place.