

## VALUES and BELIEFS

### We value:

#### ***A community approach***

Our service community is one where individuals and families feel comfortable coming forward to access services, where they feel included and free of judgment and discrimination and where they have access to the support and services to help them overcome the challenges of addiction. Our staff, board and partners work collaboratively to strengthen and enhance the quality of service in the addictions community.

#### ***The client journey***

Every client has the opportunity to be engaged in their service planning with access to confidential, timely support and services. Every client is informed about their rights and responsibilities while engaged in service provision with CASON. Every client has the right to include their family and personal supports in their journey with CASON.

#### ***The staff journey***

Every staff has the opportunity to be engaged, inspired and appreciated within a culture of opportunity and innovation. Policies and practices guide the way in which employees achieve their goals and objectives while fulfilling the mission and vision of the organization.

#### ***Professional and personable relationships***

Our relationships are built on mutual trust and respect giving credence to individual contributions and what is most important in the provision of service for both the provider and the client. Our interactions are professional while being compassionate and caring.

#### ***Expertise and collaboration***

We support evidence-informed practice and learning. We work in collaboration with everyone involved in providing addictions support to ensure a high quality, responsive service. When you think of addictions treatment, you think of CASON.

### We believe in an inclusive community where there is:

- ◆Equity in health and well-being
- ◆Social acceptance and freedom from stigma
- ◆Opportunity for a meaningful life
- ◆Motivation, change and freedom
- ◆Personal safety and freedom from discrimination
- ◆Non-judgmental, person-directed services and support
- ◆Opportunity to reach one's full potential